

Community Conversation w Councillor Janice Lukes
January 31, 2015

Q&A with the University of Manitoba based on submissions made in
January 2015

Overview

The University of Manitoba is a very large and complex organization. Like many organizations, we rely on our website to communicate current and relevant information. Whenever possible I have provided website links as a courtesy so that interested parties may find additional information and know where to go in the future.

Submitted respectfully on January 30, 2015,

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Student Residences

Q1: Please provide an overview of your department / familiarization of the dept's role.

Please visit: <http://umanitoba.ca/housing/>

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Q2: Please provide the number of current on campus rental units & rate of occupancy (excluding Bannatyne)

1,316 bed spaces with approximately 98% occupancy during academic year. There are no UM residences at the Bannatyne campus.

Q3: Please provide the number of rental requests on the waiting list for U of M campus

This varies. On June 16, 2014 there were 301 new students on the wait list for September 2014, and 265 returning students on the waitlist.

Q4: What U of M services offered to students related to housing / community integration / etc?

Please visit: <http://umanitoba.ca/housing/>

Q5: What future plans to accommodate rental demand (Southwood Lands)

Please visit: <http://www.visionaryregeneration.com/>. There are no fixed plans yet, but additional on-campus housing has been raised as a need.

Q6: Website plans.

If this is referring to Student Residences evolution to include off-campus housing, this should be available later in 2015.

Q7: What can you tell us about the survey you (Student Residences) have underway and action after results?

Student Residences commissioned a demand survey to provide us with information regarding the actual demand for on-campus student accommodation, preferences, and pricing (among others). After the survey has been disseminated internally, the report will be shared as appropriate at a later date.

Q8: Please provide contact information for Student Services

We don't have a student services unit, but we do have a Student Affairs division. Depending on the nature of the call, local residents may want to contact the University of Manitoba switchboard: 204-474-8880 or visit our website and search for your query: <http://umanitoba.ca/>. For Student Affairs please visit: <http://umanitoba.ca/student/>

Q9: Can you offer an overview of where the other 27,000+ students reside if they don't live on campus? Does the U of M track / ask / etc?

We do not currently track where our students reside off campus.

Q10: Feel free to provide additional information you think would be relevant.

The English Language Centre (ELC) also offers a homestay program for their students, where local residents can sign up to host ELC students. These home stays abide by all by-laws and regulations and the students living in these homes are living respectfully in their neighbourhoods. For more information, please visit:

<http://umanitoba.ca/student/elc/homestay/index.html>

International Students

Q11: What are the current international student registration numbers / projected future growth?

As of November 1, 2014 we have an international student population of 4,464 students, up 15.4% from 2013. For some perspective on the growth, in the 1999-2000 academic year, the international student population on November 1, 1999 was 754.

Q12: Can you provide a brief overview of U of M international recruitment program?

The University of Manitoba's international recruitment program seeks to attract the best and the brightest undergraduate and graduate students from around the world. While China is our largest, and one of the largest sources of international students worldwide, we take the approach of ensuring we have more diversity in the regions we recruit from.

Q13: Could you provide a student population comparison of other similar sized universities - both in enrollment and international student %'s?

Data not currently available. Can look into this and report back at a later date.

Q14: Many folks are not clear on what ICM is / mandate / students / etc.

Could you elaborate please?

For more information on the International College of Manitoba (ICM), please visit: <https://www.icmanitoba.ca/>

Q14: Can you share the difference in tuition fees for domestic and international?

On average, the undergraduate tuition for a Canadian/Permanent Resident is \$4,200 and for international students it is \$12,200. For more information, please visit: <http://umanitoba.ca/student/admissions/finances/university-costs.html>

Q15: Can you share the opportunities for immigrations to Canada as related to international students attending U of M?

Please visit: <http://www.gov.mb.ca/ie/study/immigrat.html>

Transitional Support

Q16: What is an institution wide orientation program, and what has been occurring for the last 4 years?

Historically at the University of Manitoba, like many Canadian universities, welcoming students has been left solely up to the Faculties and Departments, if done at all. This transitional support has been referred to as 'Orientation' and institutions like the U of M are taking a more active role to ensure that new students get the information and skills they need to be successful. This would include the social, academic, and personal integration into the University community.

Since 2011 the University of Manitoba has developed a New Student Orientation Committee and has representation from all of the direct entry faculties and programs, administrative offices, as well as the student unions, to ensure a coordinated delivery of programming at the start of fall, winter and summer terms.

For more information, please visit: <http://umanitoba.ca/orientation/>

Q17: Specifically what support is offered for students new to Canada / International students - related to cultural / integration transition to

Canada / culture

We offer extensive supports to international students. All immigration related processes are handled by Citizenship and Immigration Canada, and we have the International Centre for Students that offers programming for international students. Please visit:

<http://umanitoba.ca/student/ics/index.html>

Q18: Please provide an update on UMSU living - past and current. UMSU living was hosted by UMSU: the University of Manitoba Student Union, a third party organization that represents U of M undergraduate students (<http://umsu.ca/>). UMSU living provided information about off-campus housing on their website, among other services. As of summer 2014 UMSU decided to close the office permanently, and Student Residences is in the process of setting up a comparable service to students and landlords.

Q19: Can you elaborate on any initiatives you have worked on / plan to work on directly with the surrounding residential community - community building / engagement etc?

The University of Manitoba is very involved in the community, and the community is very involved with us. While not an exhaustive list, here are some examples:

Visionary Conversations: an award winning series of free events open to the public on a wide variety of topics, hosted by President Barnard and showcasing experts and researchers on the topic. Please visit:

<http://umanitoba.ca/visionaryconversations/>

Community Engagement: we have a Community Engagement office that houses our community engagement stories, maps our involvement with communities we work with locally, nationally, and internationally. Please visit: <http://umanitoba.ca/community/>

Visionary (re)Generation: the international design competition that the U of M went through to plan the Southwood Land development. Community engagement and consultation has been extensive. Please visit:

<http://www.visionaryregeneration.com/>

Campus Planning Office: this office is involved in all major projects on campus, from the Investors Group Field, to the new Active Living Centre. For more information, please visit:

http://umanitoba.ca/admin/campus_planning_office/index.html

Student Life: while there are many programs, students, staff and faculty engaging with the local community, one example is the annual 'Trick or Eat' program where Student Life partners with Student Residences, and Winnipeg Harvest, and they canvass for non-perishable food as well as raise awareness about food insecurity. For more information, and to connect with more community stories, please visit:

<http://news.umanitoba.ca/halloween-with-a-twist-raising-awareness-about-food-insecurity/>

Student Engagement

Q20: Can you elaborate the Student Engagement department and Student Residences and how the two differ?

Student Engagement is a division of Student Affairs, made up of five units:

- Aboriginal Student Centre
 - <http://umanitoba.ca/student/asc/>
- Career Services
 - <http://umanitoba.ca/student/employment/>
- International Centre for Students
 - <http://umanitoba.ca/student/ics/index.html>
- Services for Students at Bannatyne Campus
 - <http://umanitoba.ca/student/bannatyne/>
- Student Life
 - <http://umanitoba.ca/student/studentlife/>

Our focus is to welcome, empower, engage, and celebrate all of our students at all of our campuses. Student Residences focuses on supporting the students living on campus in their facilities, and Student Engagement focuses on supporting all students, including those living on campus. Student Residences operates on a cost-recovery model.